



Identify My Window Worksheet

The *Identify My Window Worksheet* walks you through gathering the necessary information to identify your Andersen® product and features. It is recommended you complete this worksheet to ensure:

- Receiving the correct replacement parts for your product
- Locating the care and maintenance guide for your product
- Locating the installation guide for you product
- Receiving more efficient service when contacting us

STEP 1 Product ID Number: _____

For windows manufactured 2007 to Present, please look for the Product Identification label in the head or side of the frame. All products manufactured 2007 to Present will have a Product Identification label. This label includes the Product Identification Number, which provides the window type, size, color and other important details.



STEP 2 Andersen® Glass Logo Information: _____

All Andersen® windows have an Andersen® glass logo in the corner of the glass. The glass logo is etched into the glass surface and is usually found in the bottom corner. Please record the *entire Andersen® glass logo* information found around the glass logo in the space provided above. If you are unable to locate the glass logo, contact us for further assistance.






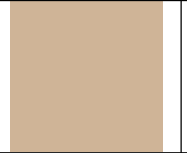





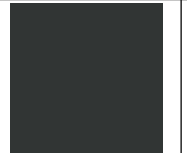

STEP 3 Visible Interior Glass Dimensions: Width: _____ inches Height: _____ inches

From the inside measure, in inches, the glass surface you can see and touch; often called unobstructed glass dimension.

STEP 4 Select the Primary Window Type in Question:

Andersen® Window Types:			
Casement	Awning	Double-Hung or Single-Hung	Gliding



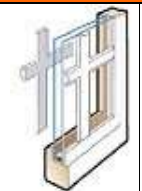


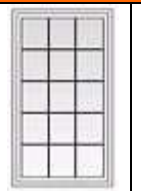






STEP 5 Select the Exterior Color: White was the original exterior color. All other colors, unless specified, were introduced in 2008.

Andersen® Exterior Colors					
					
White	Sandtone (1991 - Present)	Canvas	Prairie Grass	Terratone (1974 - Present)	Forest Green
					
Dove Gray	Coca Bean	Red Rock	Dark Bronze	Black	Other

STEP 6 Select the Interior Wood Species: Pine was the original interior wood species. Oak and maple were introduced in 1999.

Andersen® Interior Wood Species			
			
Pine	Oak	Maple	Other



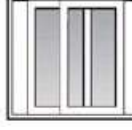
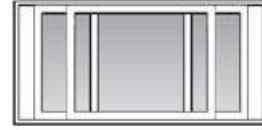


STEP 7 Select Grille Type, Pattern and Width (if applicable):

Grille Type					Grille Pattern		
							
Removable Interior Grille	Finelight™ Grille-Between-the-Glass	Permanent Exterior grille and Removable Interior	Permanent Exterior grille and Permanent Interior	Permanent Exterior grille and Permanent Interior grille with Spacer bar	Colonial Pattern	Prairie Pattern	Other
Grille Width							
							
3/4"	7/8"	1-1/8"	2-1/4"				

STEP 8 Window Hardware Style and Finish: _____ If hardware identification is required, return to <http://help.andersenwindows.com> and search "Window Hardware Styles".

STEP 9 Select Window Handing of Gliding or Casement Window (from the EXTERIOR of the home):

Gliding Window	Casement Window
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Left-Handed	Right-Handed	Active/Passive	Left-Handed/Stationary/Right-Handed	Left-Handed	Right-Handed

For more assistance with your Andersen® product, please call 1-855-603-0692.